

Our Ref No:

PERMITTED DISCLOSURE BY COMPLAINANT/ACCOUNT HOLDER

WHEREAS on / /..... I/we.....
NRIC No/Business Registration No: made a reference to the
Financial Markets Ombudsman Service (FMOS) in relation to complaint, dispute, and claim against
the licensed institution,
(the Member).

WHEREAS it may be necessary for FMOS to obtain information or documents from the Member
for the purpose of facilitating the investigation/settlement/recommendation/ adjudication of such
complaint, dispute or claim in the above reference.

I/We being a customer of the Member and holding account no:
do hereby give permission under:

- SUBSECTION 134 (1) OF THE FINANCIAL SERVICES ACT 2013**
- SUBSECTION 146 (1) OF THE ISLAMIC FINANCIAL SERVICES ACT 2013**
- SUBSECTION 120 (1) OF THE DEVELOPMENT FINANCIAL INSTITUTIONS ACT 2002**

to the Member to give or disclose to FMOS any information or document relating to my/our affairs
or account with the said licensed institution, which FMOS may require to facilitate the investigation/
settlement/recommendation/adjudication of the complaint dispute or claim in my/our reference
above.

Dated this day of 20.....

Signature/ Authorized Signatories & Company Stamp: